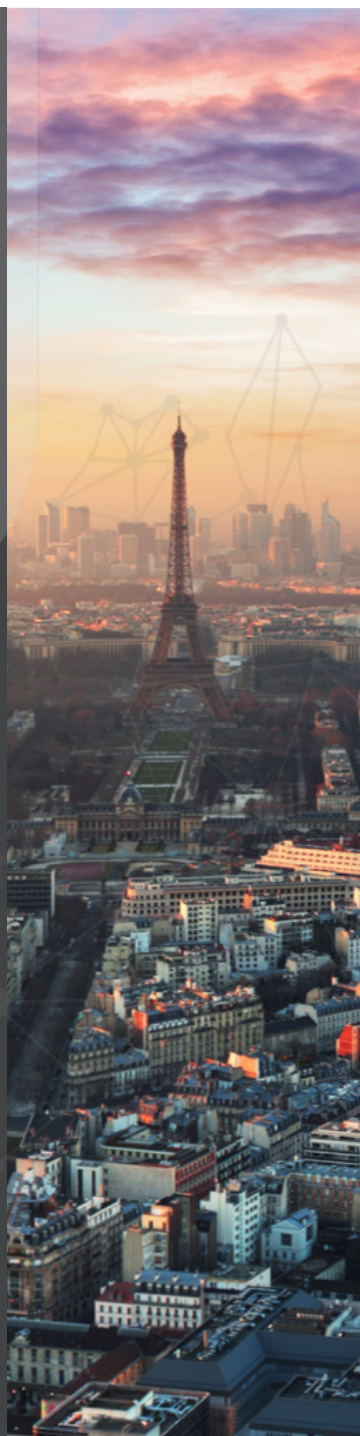


DAY

2



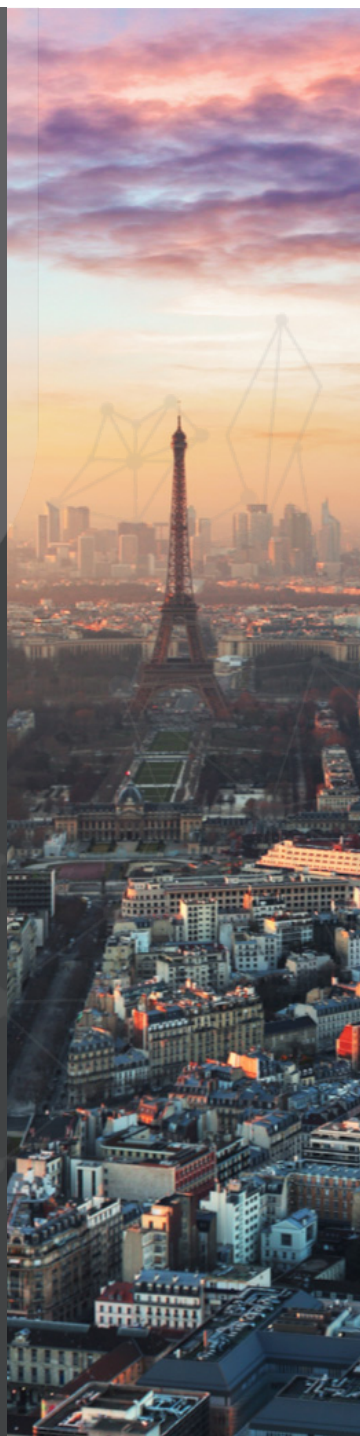
Morning sessions synthesis



EUROPEAN
ORGANIZATION
FOR
QUALITY

DAY

2



11:30 • SESSION 2

Nicolas Maranzana & Vincent Robin

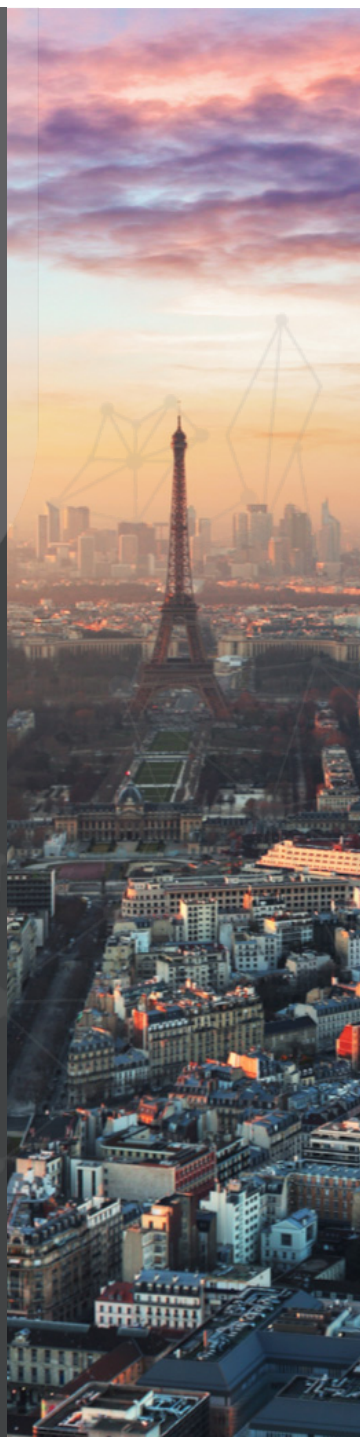
Audrey Chavas & Pierre-Antoine Watrelot

Hervé Cosnard



DAY

2



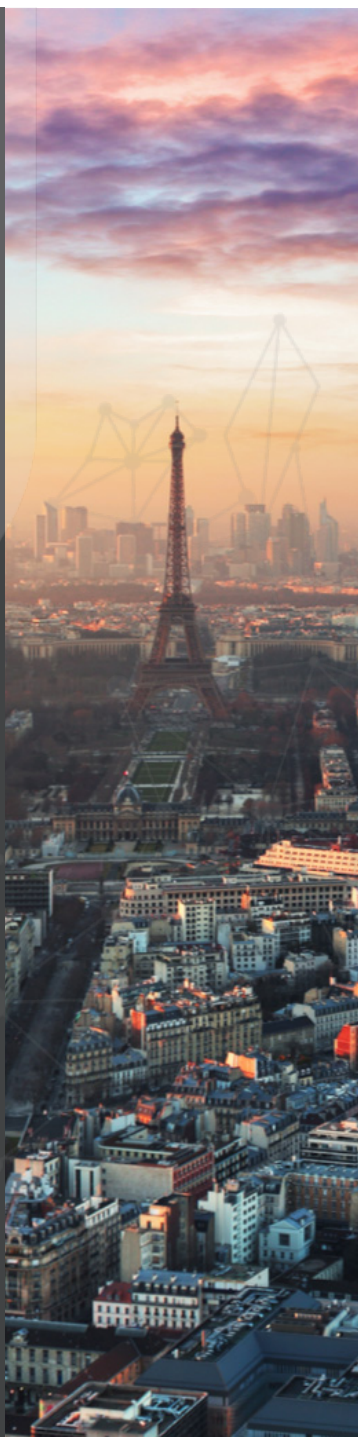
1. Place of human in the system: training and management

**(communication, decision making progress,
workload – error management, situation
awareness, leadership – followership and
teamwork)**

Training: As soon as possible

DAY

2



2. Education: Learning structure?

Versailles – project 2020: systemic approach (consider all levels and territories), anticipate – think about future (prospective vision), dynamic of the system (ability to evolve and to learn)

Children on the territory, children in a globalized world, professional and organizations in such a context.

Creativity, shared initiatives, agile : what about existing organization, what about existing hierarchy, what about existing culture, performance, etc. ? Imply everybody and show positive aspects of project/evolution.